

Feature Name	Description	Feature Activation and/or Deactivation	Keyset Feature Access	Provisioning	Currently Supported
Access to Call Logs	Web Portal users can have access to their call logs.	GUI	KEY	CUST	YES
Access to Company Directory	Each business group subscriber has an entry in the company directory when created that can be access by all business group employees in Web Portal, Cisco Services button, Console Assistant, etc. Service providers can automatically link the company directory to an extenal database if needed.	GUI	KEY	SP	YES
Access to Personal Directory	This directory provides access to numbers of contacts that may or may not be apart of the business group. Each subscriber can have their own personal directory.	GUI	KEY	CUST	YES
Add Conference -Hide Subject for Privacy	When reserving a Meet-Me conference, subscribers can choose to hide the subject to keep it private from others.	GUI	NONE	CUST	YES
Call Block	Web Portal users can set call routing patterns to block all calls or block specific numbers from calling them.	BOTH	FAC	CUST	YES
Call Log Add to Directory, Call Treatment, Update Directory Entry	From call logs, web portal users can add them to their personal directory, add a new call treatment or update an existing entry with a new number.	GUI	NONE	CUST	YES
Call Log Caller Name/Number	Call Logs show Caller ID name and number	GUI	NONE	CUST	YES
Call Log Click to Return Call	Web Portal users can click any underlined link to return a call.	GUI	NONE	CUST	YES
Call Log Date/Time/Length	Call Logs show date, time, and length of call	GUI	NONE	CUST	YES
Call Log Delete	Web Portal uers can delete their own call logs.	GUI	NONE	CUST	YES
Call Log Tracking for Incoming, Outgoing, Missed, Forward to Voice Mail, Busy & Voice Mail, Call Block	Call Logs within Web Portal show incoming, outgoing, missed, and forward on a rule calls.	GUI	KEY	CUST	YES
Call Treatment Delay Configuration	Web Portal users can configure their own ring no answer timeout value. This value is in seconds rather than rings since each handset manufacturer may have different ring styles.	GUI	NONE	BOTH	YES
Check Conference Resource Availability	When reserving a Meet-me Conference, subscribers can check conference resource availablility prior to saving. If resrouces are not available, subscribers can alternate the date, time, number of participants to meet the resource availability.	GUI	NONE	CUST	YES

Feature Name	Description	Feature Activation and/or Deactivation	Keypset Feature Access	Provisioning	Currently Supported
Click to Join Audio Bridge External Number	Subscribers can single click to join the audio bridge external number from Web Portal as well as Meet-Me Floor control application.	BOTH	BOTH	CUST	YES
Click to Join Audio Bridge Internal Number	Subscribers can single click to join the audio bridge internal number	BOTH	BOTH	CUST	YES
Company Directory Click to add Call Treatment	Subscribers can assign different call routing scenarios based upon time of day and day of week when company directory numbers call the subscriber.	GUI	NONE	SP	YES
Company Directory Click to Call	Company directory phone numbers can be dialed by clicking on the underlined links.	GUI	KEY	SP	YES
Company Directory Click to Conference	Subscribers can one-click to conference in company directory numbers.	GUI	NONE	SP	YES
Company Directory Click to Leave a VM	Subscribers can click one icon to leave a quick voice mail message for another subscriber in the same business group.	GUI	KEY	SP	YES
Company Directory Search	Company directory search by Last name, First name, Extension or Title.	GUI	KEY	SP	YES
Company Directory Sort Order	Company directory entries can be sorted by Last Name, First Name, Title and Phone Numbers	GUI	KEY	SP	YES
Conference List shows: Date/Time, Subject, Moderator ID, Guest ID, Length, Participants	Subscriber previously reserved Meet-Me conferences are listed and can be modified by the web portal user.	GUI	NONE	CUST	YES
Corporate Directory Fields (Last Name, First Name, Company, Title, Extension, Office Number, Cell Number, Home Number, Pager Number, Fax Number, Voice Mail Quick Dial)	Corporate directory entries can be modified by the Service Provider once a user is created, or can setup an application to sync it with an external database.	GUI	KEY	BOTH	YES
Corporate Distribution Groups View/Forward Messages	Subscribers can view and use corporate distribution lists to compose and forward voice mail messages.	BOTH	NONE	BOTH	YES
Default Forwarding Treatments	Web Portal users can configure one or more default call treatments that can be applied to all calls no matter what number they dial from.	GUI	NONE	BOTH	YES
Delete Conference Occurrence or All Occurrences	Moderators can delete a single or all occurrences of a meet-me conference	BOTH	NONE	BOTH	YES

Broadband Phone Application Server Web Portal Features

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Email Attendees Conference Notification	Subscribers can send a conference notification via email to participants.	GUI	NONE	CUST	YES
Export Call Logs to CSV	Web portal users can export their call logs to a CSV file.	GUI	NONE	CUST	YES
Export Company Directory	Subscribers can export the company directory and save, print, and edit it.	GUI	NONE	BOTH	YES
Export Personal Directory	Subscribers can export their contacts from Web Portal and import them back into Outlook or other PIM applications. Export is in CSV format and can be printed, edited, etc in Excel or other CSV applications.	GUI	NONE	CUST	YES
Find Me Follow Me All Calls	All Incoming calls can be defaulted to previously defined find me lists.	GUI	NONE	CUST	YES
Find Me Follow Me Answer Controls for Answer, Ignore, or Route to Voice Mail	When a subscriber answers a Find Me routed call, an IVR instructs them to press * to answer the call, 1 to route it to voice mail or ignore the call.	TUI	NONE	CUST	YES
Find Me Follow Me Configurable Menu and No Answer Timeouts	Web Portal users can configure menu and no answer timeout values.	GUI	NONE	CUST	YES
Find Me Follow Me Enable/Disable Incoming Caller ID	Web Portal users can enable/disable showing the incoming caller ID.	GUI	NONE	CUST	YES
Find Me Follow Me Maximum 9 lists	Web portal users can create up to 9 find me lists to route calls in a no answer scenario.	GUI	NONE	CUST	YES
Find Me Follow Me Sequential Ring up to 5 numbers	Up to 5 telephone numbers can be added to a single find me follow me list within web portal for a sequential ring pattern after the prime number is not answered.	GUI	NONE	CUST	YES
Find Me Follow Me Sim Ring up to 5 numbers	Up to 5 telephone numbers can be added to a single find me follow me list within web portal for simultaneous ring after the prime number is not answered.	GUI	NONE	CUST	YES
Find Me Follow Me Specific Calls	Specific incoming calls can be directed to find me lists based upon time of day and day of week.	GUI	NONE	CUST	YES
Find Me Follow Me Time of Day/Day of Week Controls	Incoming calls can be directed to previously defined find me lists based upon time of day and day of week.	GUI	NONE	CUST	YES
Find Meet-Me Conferences	Subscribers can search all the Meet-Me Conferences within their partition group.	GUI	NONE	BOTH	YES

Feature Name	Description	Feature Activation and/or Deactivation	Keyset Feature Access	Provisioning	Currently Supported
Find Meet-Me Conferences by Moderator Name, Guest ID, Subject or Date	Subscribers can search all Meet-Me Conferences within their partition by moderator name, guest ID, subject or date.	GUI	NONE	BOTH	YES
Floor Control Moderator & Guest can see and clear dropped calls from their window	Meet-Me participants dropped calls can be cleared by either the moderator or guest within the application.	GUI	NONE	CUST	YES
Floor Control Moderator & Guest see Number of Participants joined and vote tally from hand raise	During an active Meet-Me Conference all participants can view hand raises as votes.	GUI	NONE	CUST	YES
Floor Control Moderator & Guest see participant hand raise	During an active Meet-Me Conference all participants can view participant hand raises.	GUI	NONE	CUST	YES
Floor Control Sortable columns	Meet Me Conferencing Floor Control allows for sorting of all columns within the application.	GUI	NONE	CUST	YES
Forward Busy	Web Portal users can set call routing patterns to redirect all callers or specific callers to an internal or external number when the subscriber's number is busy (active on another call).	BOTH	FAC	BOTH	YES
Forward No Answer	Web Portal users can set call routing patterns to redirect all callers or specific callers to an internal or external number when the subscriber's number is not answered.	BOTH	FAC	BOTH	YES
Forward Out of Service	Web Portal users can set call routing patterns to redirect all callers or specific callers to an internal or external number when the subscriber's number not in service.	BOTH	FAC	BOTH	YES
Forward to Number	Web Portal users can set call routing patterns to forward all calls or specific callers to a particular internal or external telephone number.	BOTH	BOTH	CUST	YES
Forward to Voice Mail	Web Portal users can set call routing patterns to forward all calls or specific callers to voice mail.	GUI	NONE	CUST	YES
Forwarding Treatments by TOD	Web Portal users can configure specific call treatments to incoming calls based upon what day of the week or time of the day they call.	GUI	NONE	CUST	YES
Import Personal Directory	Subscribers can import their contacts from Outlook or other PIM applications.	GUI	NONE	CUST	YES
Moderator & Guest Conference Start/End Countdown Timer	During an active Meet-Me Conference all participants can view the start/end countdown timer.	GUI	NONE	CUST	YES

Feature Name	Description	Feature Activation and/or Deactivation	Keyset Feature Access	Provisioning	Currently Supported
Moderator & Guest see Subject, Start Time/Date, Ports, Length, Guest ID, Dial In Number Click to Call	During an active Meet-Me Conference all participants can view the subject, start time, date, ports, length, guest ID and link to click to call the external audio bridge.	GUI	NONE	CUST	YES
Moderator Controls for Change Subject, Add Ports, Extend Conference Time	Meet-Me Moderators can modify the subject, add ports, extend conference time from the Moderator Floor Control.	BOTH	NONE	CUST	YES
Moderator Controls for Mute, Mute All, Play Name, Play All Names, Change Name, Drop, Lock/Unlock Conference, End Conference, All Hands Down, Hand Down	Moderators of Meet-Me Conferences can not only control the call via TUI but also within the Moderator Floor Control application.	BOTH	NONE	CUST	YES
Moderator Dial Out List to Add Participants	Moderators can create a dial out list to be used during an active Meet-Me conference to add additional participants.	GUI	NONE	CUST	YES
Out of Service Call Treatments	All call treatments defined by a user will route calls as defined even when the phone is marked out of service. Call Routing precedence tables do apply.	GUI	NONE	BOTH	YES
Personal Directory Add Entry	Subscribers can add personal directory entries from the main directory page, from Call logs, and incoming voice mail messages.	GUI	NONE	CUST	YES
Personal Directory Click to add Call Treatment	Subscribers can assign different call routing scenarios based upon time of day and day of week when personal directory numbers call the subscriber.	GUI	NONE	CUST	YES
Personal Directory Click to Call	Personal directory phone numbers can be dialed by clicking on the underlined links.	GUI	KEY	CUST	YES
Personal Directory Click to Conference	Subscribers can single click to ad hoc conference personal directory entries in active calls.	GUI	NONE	CUST	YES
Personal Directory Click to Email	Subscribers can single click to email entries in their personal directory list.	GUI	NONE	CUST	YES
Personal Directory Delete Entry	Subscribers can delete personal directory entries.	GUI	NONE	CUST	YES
Personal Directory Edit Entry	Subscribers can edit personal directory entries.	GUI	NONE	CUST	YES
Personal Directory Fields (Last Name, First Name, Company, Email Address, Office Number, Cell Number, Home Number, Pager Number, Fax Number)	Personal directory entries can be modified to add or edit last name, first name, company, email, office number, cell number, home number, pager number or fax number.	GUI	KEY	CUST	YES

Feature Name	Description	Feature Activation and/or Deactivation	Keyset Feature Access	Provisioning	Currently Supported
Personal Directory Search	Personal directory search by Last name, First name, or Company name.	GUI	KEY	CUST	YES
Personal Directory Sort Order	Personal directory entries can be sorted by Last Name, First Name, Company, and Phone Numbers	GUI	NONE	CUST	YES
Personal Distribution Groups-Create up to 20/View/Edit/Forward	Subscribers can add, view and edit personal distribution lists to compose and forward voice mail messages.	BOTH	NONE	CUST	YES
Phone Password	Web Portal users can modify their own phone password which provides access to TAPI dialing via Outlook, Softphone, Console Assistant, Cisco Services key, Remote Call Forward IVR, Meet-Me Conference Setup, Phone Configurator, etc.	GUI	NONE	BOTH	YES
Priority Call	Web Portal users can set call routing patterns to mark all callers or specific callers as priority which will be given a distinctive ring pattern and if Do Not Disturb is enabled, will still reach the subscriber.	BOTH	FAC	CUST	YES
Privacy Guard Access Code Configuration	Allows users to configure a 3-digit access code and provide this code to friends and family who call them from caller-ID blocked telephones entering this code when prompted by the Privacy Guard IVR.	BOTH	NONE	CUST	YES
Privacy Guard Enable/Disable	Allows users to enable/disable the privacy guard feature with a single click.	BOTH	NONE	BOTH	YES
Privacy Guard Selective Caller List Configuration	Allows users to configure and even import from directories additional numbers that can be given to friends and family who call them from caller-ID blocked telephones entering this number if prompted by the Privacy Guard IVR.	BOTH	NONE	CUST	YES
Profile	Web Portal users can configure the default page to be shown when they login as well as the number of rows they want to view. If enabled, Voice Assistant configuration parameters are also displayed here.	GUI	NONE	CUST	YES
Quick Access Meet-Me Guest Floor Control	Any Web Portal user can enter the guest ID and connect to the guest floor control application.	GUI	NONE	CUST	YES
Quick Access Meet-Me Moderator Floor Control	From the main Meet-Me window, subscribers can one-click to link into the Moderator Floor Control.	GUI	NONE	CUST	YES
Quick Access to Floor Control	Within web portal subscribers can access the Moderator or Guest Floor control	GUI	NONE	CUST	YES

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Reassignment of Phone MAC	Web Portal users can use this field to move their telephone number to other like-model telephones allowing them to "hotel" between locations without carrying the equipment with them. Teleworkers can use this feature between home/office. This feature can also be used to move offices without having to move telephone equipment.	BOTH	FAC	BOTH	YES
Remote Phone (Sim Ring) Automatic Enable upon Out of Service	Web portal users can enable/disable routing incoming calls to an alternate number if the prime number is marked out of service.	GUI	NONE	CUST	YES
Remote Phone (Sim Ring) Configurable Timeout before No Answer	Web Portal users can configure the no answer timeout value used before reirecteing the call to voice mail after Remote Phone	GUI	NONE	CUST	YES
Remote Phone (Sim Ring) Controls for Answer, Ignore, or Route to Voice Mail	Web portal users can via TUI control answer the incoming call, route it to voice mail or ignore the call.	TUI	NONE	CUST	YES
Remote Phone (Sim Ring) Enable/Disable	Web Portal users can enable/disable routing incoming calls simultaneously to the prime line and one other number.	BOTH	KEY	BOTH	YES
Remote Phone (Sim Ring) Enable/Disable Incoming Caller ID	Web Portal users can enable/disable showing the incoming caller ID for all remote phone calls.	GUI	NONE	CUST	YES
Remote Phone (Sim Ring) for Outgoing Click to Call	Web portal users can enable remote phone and use an alternate number to initiate click to call sequences via web portal while still displaying the subscriber's prime number for all outbound calls.	GUI	NONE	CUST	YES
Remote Phone DID	Web Portal users can dial a number and answer and initiate calls from a remote number masking the caller ID of their prime number.	TUI	KEY	BOTH	
Reserve Meet-Me Conferences	Subscribers who are also Meet-Me Moderators can reserve new meet-me conferences and view/edit those previously created via TUI.	BOTH	NONE	BOTH	YES
Reserve Recurring Meet-Me Conferences	Subscribers who are also Meet-Me Moderators can reserve and edit previously reserved recurring conferences	GUI	NONE	CUST	YES
Selective Call Forwarding	Web Portal users can define a list of incoming callers that can be directed to the same internal or external telephone number.	BOTH	FAC	CUST	YES

Feature Name	Description	Feature Activation and/or Deactivation	Keyset Feature Access	Provisioning	Currently Supported
Sort Conferences by Column	Previously reserved conferences can be sorted by date/time, subject, Moderator ID, Guest ID, Length or Number of Participants.	GUI	NONE	CUST	YES
Speed Dial Add button to Phone	Web Portal users can add speed dial buttons to their telephones.	BOTH	FAC	BOTH	YES
Speed Dial Add, Edit, Delete	Web Portal users can add, edit and delete their own speed dials	BOTH	FAC	BOTH	YES
Speed Dials Click to Call	Web Portal users can click to call speed dials	GUI	FAC	CUST	YES
TAPI Integration	Web Portal users can download the Tekelec 6000 TAPI Server Client and configure it for making outbound calls through Outlook Contacts and other PIM applications.	GUI	NONE	CUST	YES
Unified Messaging to Email Configuration	Subscribers can enable/disable making a copy of all incoming voice mail messages and sending them to a pre-defined email address.	GUI	NONE	BOTH	YES
Urgent Call	Web Portal users can set call routing patterns to mark all callers or specific callers as URGENT which will show on the telephone display (CPE dependent) and in incoming call logs.	GUI	NONE	CUST	YES
Virtual Ring	Web Portal users can set call routing patterns to redirect all callers or specific callers to a Virtual Ring tone which will never ring the subscriber's telephone and never roll over to voice mail, etc. This can be used for annoying fax numbers or modems that have the wrong number or when avoiding solicitors.	GUI	NONE	CUST	YES
Voice Mail Add Incoming Call Treatment	Subscribers can assign different call routing scenarios based upon time of day and day of week when these numbers call the subscriber again.	GUI	NONE	CUST	YES
Voice Mail Calling Name/Number	Incoming voice mail messages show caller name and number	BOTH	NONE	CUST	YES
Voice Mail Click to Call Back	Voice mail incoming numbers can be called back by clicking on the underlined links.	BOTH	NONE	CUST	YES
Voice Mail Click to Play to Phone	Incoming voice mail messages can be played from Web Portal on the subscribers phone.	BOTH	NONE	CUST	YES
Voice Mail Click to Play to Speakers	Incoming voice mail messages can be played on computer speakers.	GUI	NONE	CUST	YES
Voice Mail Forward to Email	Incoming voice mail messages can be forwarded to other voice mail subscribers via email	GUI	NONE	CUST	YES

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Voice Mail Forward to Voicemail	Incoming voice mail messages can be forwarded to other voice mail subscribers via one click	BOTH	NONE	BOTH	YES
Voice Mail Inbox Folder	Incoming voice mail messages stay in this folder until either deleted or saved to the saved folder.	BOTH	BOTH	CUST	YES
Voice Mail Length/Incoming Date	Incoming voice mail messages show date and length of voice mail message	BOTH	NONE	CUST	YES
Voice Mail Notification for All Calls	Notification of new messages can be made for every incoming voice mail message.	GUI	NONE	BOTH	YES
Voice Mail Notification for Urgent Calls Only	Notification of new messages can be made for urgent voice mail messages only.	GUI	NONE	BOTH	YES
Voice Mail Ordering Options for Newest, Urgent, Unheard	Voice mail messages can be ordered based upon subscriber preference of unheard messages first, urgent messages first, and/or newest messages first.	GUI	NONE	BOTH	YES
Voice Mail Password	Subscribers can change their voice mail password from Web portal.	BOTH	NONE	BOTH	YES
Voice Mail Playback Controls: Stop, Play, Pause, Fast Forward, Rewind, Go to End, Go to Beginning, Save, Open	Voice mail player to the computer allows subscribers to stop, play, pause, fast forward, rewind, go to end, go to beginning, save and open other messages.	BOTH	BOTH	CUST	YES
Voice Mail Remote Notification to Email/Text Messaging	Notification of new messages can be made by emailing the subscriber or text messaging the subscriber.	GUI	NONE	BOTH	YES
Voice Mail Remote Notification to Pager	Subscribers can configure remote notification when new voice mail messages arrive.	GUI	NONE	BOTH	YES
Voice Mail Remote Notification to Phone	Notification of new messages can be made by calling the subscriber via alternate telephone.	GUI	NONE	BOTH	YES
Voice Mail Saved Folder	Previously saved voice mail messages are stored here until deleted.	BOTH	BOTH	CUST	YES
Voice Mail Sorting	Voice Mail entries can be sorted by Name, Phone Number, Type of Message, Time Received and length.	GUI	NONE	BOTH	YES
Voice Mail Type Private Notification	Incoming voice mail messages show as Private in the incoming list and cannot be forwarded to others.	BOTH	NONE	CUST	YES
Voice Mail Type Urgent Notification	Incoming voice mail messages show as Urgent in the incoming list.	BOTH	NONE	CUST	YES

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Wildcard Use in Call Treatments	Web Portal users can enter a wildcard (*) to be used in defining call treatments for incoming callers. Examples include a regional sales manager might enter 972* which would route all calls from the 972 area code to a particular call treatment such as Find Me Follow Me service.	GUI	NONE	CUST	YES